

Booking terms and conditions

This is a contract between you, the client and Fotoamour.

It is mutually agreed that the following terms of agreement form an integral part of this contract and that no variation or modification of this contract shall be effective unless accepted by both Fotoamour and you, the client, in writing.

Payment: Two methods of payment, by standing order arrangement or by cheque or cash in full on booking only, shall be accepted by Fotoamour. A standing order arrangement will be made with the full sum being divided by the number of months before the wedding date. The first payment must be made in cash or by cheque on booking with the remaining payments made by standing order. The final payment must be made one calendar month before the wedding. Should any standing order payments be missed Fotoamour will consider the booking terminated, unless the outstanding balance is paid in full within one month of the missed payment.

Cancellation: If Fotoamour have to cancel this contract for reasons beyond our control (death, sickness, injury etc.) our liability will be limited to a full refund of all monies paid. After a period of 14 days from the signing of this agreement as compensation for loss of income for Fotoamour the client's liability will be limited to what has already been paid on standing order. It is the client's responsibility to cancel the standing order arrangement immediately. No refund can be made in the case of overpayment through failure to cancel the standing order arrangement.

If payment has been made in full on booking, the cost of the package selected will be divided by the number of months booked in advance and multiplied by the number of months remaining. This figure will be deemed as the refund and payment will be made to the client by cheque only, within 28 days of the cancellation.

Upgrading your package: The client may upgrade to a more expensive package by paying the balance by cheque or cash no later than 30 days before the wedding date. No upgrades will be accepted after this date. Fotoamour regrets that once a package has been booked and paid for, the Client may not downgrade to a less expensive package.

Creative licence: Fotoamour shall be granted full creative and artistic licence in relation to the choice of locations and poses used. Fotoamour 's judgement on photographic style, the number of photographs taken and album design shall be deemed correct. Due to changes of the weather and availability and willingness of guests, Fotamour will endeavour to honour requested photographs but do not undertake to guarantee any specific background, location or group. Fotoamour will only take photographs of the ceremony from the rear of the church or venue room during the ceremony.

Copyright: The 1988 Copyright Designs & Patents Act assigns copyright to Fotoamour. The client or any other persons may not copy the photographs taken under this contract, or allow copies to be made photographically, electronically or by any other means.

Exclusivity: Fotoamour will be the sole professional stills photographer at the wedding and at venues specified. Please note that Fotoamour reserve the right to terminate this contract with immediate effect if the Fotoamour photographer considers that this part of the contract has been contravened by a guest or other wedding supplier.

Force Majeure: In the unlikely event of total photographic failure, injury or sickness beyond Fotoamour's control, their liability will be limited to a full refund of all monies paid. Your statutory rights are not affected.

Complaints procedure: Please address any complaints to Joanna Pearson, Fotoamour either by email, telephone or in writing. We will endeavour to respond to any complaint within 48 hours.

Privacy: Fotoamour will store the client's name and details on a private database. These details will not be made available to companies or individuals outside Fotoamour or Bebefoto (part of the Pearson group of companies).

Advertising: Fotoamour may wish to use some of the photographs made of the client's wedding for advertising or promotional purposes. In signing this contract the client agrees that images from their wedding may be used for this purpose.